



AN EVIDENCE-LED PRACTICE

Dreng Consulting

FOR HEALTHCARE ORGANIZATIONS

Veteran-Owned Texas LLC

SOS File No. 806629550

Midland, Texas

We align departments and service lines to the outcomes the organization exists to deliver.

Process serves outcome. Outcome serves purpose. When work is judged by activity instead of results, departments optimize themselves and the organization drifts from its goals. We reconnect the daily work to the outcomes that matter, redesign the processes that get in the way, and build the workforce capability to make it last.

In healthcare, this is operational and organizational work, not clinical. Clinical standards and patient-care decisions stay with your clinical leaders. We bring the alignment, process, and capability discipline around them, so clinical excellence shows up in measurable performance.

I. THE LEADERSHIP

Sean W. Chambers

OPERATIONS & CAPITAL PROGRAMS

Aligning execution to organizational goals and the outcomes that matter, across twenty-one years in complex, accountable, capital-intensive environments. Author of the forthcoming *Outcomes Over Processes*.

Nathan E. Chambers, M.S.

ORGANIZATIONAL PERFORMANCE & LEARNING

Turning aligned goals into how people actually work: performance, behavior change, and capability that outlast a memo. Author of *The Relationship Factor* and *A Practitioner's Guide to Instructional Design*.

II. WHERE WE WORK

Strategy-to-Execution Alignment

When departments and service lines hit their own targets but the organization still misses its goals.

Organizational Performance Diagnostics

When performance lags and the real cause has not yet been named.

Performance Consulting & Learning Design

When people need to work differently, not simply sit through another training.

Capital Program & Project Advisory

When a major build or expansion has to land on scope, cost, and schedule.

Asset Management & Operational Performance

When uptime, cost, and risk in the physical plant must be controlled at once.

III. THE DRENGR CREED

Process serves outcome.

A process that produces the wrong result is a liability to redesign, not an asset to optimize.

Outcome serves purpose.

An outcome disconnected from the organization's purpose is a number on a dashboard, not success.

Evidence before opinion.

Recommendations are tested against facts first. The standard applies to our own work before anyone else's.



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Engagements begin with a conversation, not a form.